

MAINTENANCE MANUAL

SYSTEM DATA

MODEL	
SERIAL NUMBER	
INSTALLATION LOCATION	
INSTALLATION DATE	
INSTALLER DETAILS	
SELLER DETAILS	

OWNER DETAILS

FIRST NAME AND LAST NAME	
PHONE	
E-MAIL	

RECOMMENDED MAINTENANCE SCHEDULE

EVERY 6 MONTHS	IF THERE IS SIGNIFICANT CALCIUM BUILDUP IN THE INCOMING WATER, IT IS RECOMMENDED TO DESCALE THE PUMP AND ELECTROVALVES USING THE DECALC CARTRIDGE
EVERY 12 MONTHS	SANITATION OF THE HYDRAULIC CIRCUIT AND DESCALING OF THE PUMP AND ELECTROVALVES WITH THE SANITIZE PLUS CARTRIDGE + REPLACEMENT OF THE SN FILTER
EVERY 36 MONTHS (3 YEARS)	LONG LIFE 1 SERVICE WITH AN INTERVENTION BY A SPECIALIZED TECHNICIAN AT HOME OR AT THE FACTORY FOLLOWING SHIPMENT OF THE SYSTEM
EVERY 72 MONTHS (6 YEARS)	LONG LIFE 2 SERVICE WITH AN INTERVENTION BY A SPECIALIZED TECHNICIAN AT HOME OR AT THE FACTORY FOLLOWING SHIPMENT OF THE SYSTEM
EVERY 108 MONTHS (9 YEARS)	LONG LIFE 3 SERVICE WITH A COMPLETE SYSTEM REVISION VIA AN INTERVENTION BY A SPECIALIZED TECHNICIAN AT HOME OR AT THE FACTORY FOLLOWING SHIPMENT OF THE SYSTEM

DOMESTIC WATER DISPENSER MAINTENANCE PROGRAM - PROACQUA

EVERY 6 MONTHS

(IF THERE IS A HIGH PRESENCE OF CALCIUM IN THE INCOMING WATER)

If the water feeding the system is high in calcium (commonly known as limescale), it is recommended to descale every 6 months. Just like coffee machines, water dispensers (especially pumps and electrovalves) suffer from premature aging, which can lead to the breakdown of mechanical components if not regularly cleaned of limescale deposits.

In this case, it is recommended to use the DECALC cartridge, which can be used independently (following the instructions on the label) or by requesting a service intervention from a specialized technician (if available in the area where the system was installed).

DECALC CARTRIDGE

Online purchase address	http://shop.proacquagroup.com/it-it/store/Details/1408/CARTUCCIA-DECALC
QR CODE For online purchase	
Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	DECALC CARTRIDGE
Item code	1801046

If you want to sanitize the hydraulic circuit more than once a year (which is the recommended minimum interval), you can do so using the SANITIZE cartridge independently (following the instructions on the label) or by requesting an intervention from a specialized technician (if available in the area where the system was installed).

SANITIZE CARTRIDGE

Online purchase address	http://shop.proacquagroup.com/it-it/store/Details/1385/CARTUCCIA-SANITIZE
QR CODE For online purchase	
Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	SANITIZE CARTRIDGE
Item code	1800999

DOMESTIC WATER DISPENSER MAINTENANCE PROGRAM - PROACQUA

EVERY 12 MONTHS

To ensure the highest water quality, the activated carbon filters must be replaced every 12 months to prevent bacteria that may have been trapped in the filter from being released over time. The capacity of the activated carbon to remove colours, tastes, and odours is not time-based (as for bacteria, which need time to form colonies that could later be released), but is measured in litres dispensed.

The nominal capacity of 7,000 litres is calculated with 1 ppm of chlorine in the water; the more chlorinated the water, the shorter the filter's lifespan. You'll notice the filter's premature end of life if the water still tastes of chlorine after filtration. In private use, it's unlikely to exceed 7,000 litres per year (just over 19 litres/day). If more water is dispensed, the filter should be replaced before the 12-month mark.

PROACQUA SN ACTIVATED CARBON FILTER

Online purchase address	http://shop.proacquagroup.com/it-it/store/Details/1384/FILTRO-PROACQUA-SN
QR CODE For online purchase	
Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	PROACQUA SN FILTER
Item code	1800886

SANITIZE PLUS CARTRIDGE

Online purchase address	http://shop.proacquagroup.com/it-it/store/Details/1407/CARTUCCIA-SANITIZE-PLUS
QR CODE For online purchase	
Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	SANITIZE PLUS CARTRODGE
Item code	1801047

DOMESTIC WATER DISPENSER MAINTENANCE PROGRAM - PROACQUA

AFTER 36 MONTHS (3 YEARS)

To ensure a long life for your water dispenser, the "LONG LIFE 1" service is recommended. It includes a thorough maintenance check, which can be done by a specialized technician at your home or at the factory if no technicians are available in the area where the system was installed.

The LONG LIFE 1 service can be booked via phone or email.

LONG LIFE 1 PROGRAM

Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	LONG LIFE 1 PROGRAM
Item code	1801205
INCLUDED OPERATIONS	ITEM CONCERNED
REPLACEMENT	FILTER
REPLACEMENT	ELECRTOVALVE ROOM TEMPERATURE WATER
REPLACEMENT	ELECRTOVALVE COLD WATER
REPLACEMENT	ELECRTOVALVE SPARKLING WATER
REPLACEMENT	ELECRTOVALVE HOT WATER
REPLACEMENT	AERATOR REPLACEMENT
REPLACEMENT	BARMAT
DESCALING	HYDRAULIC CIRCUIT – PUMP – CARBONATOR – LEVEL PROBE
SANITIZATION	HYDRAULIC CIRCUIT – PUMP – CARBONATOR – LEVEL PROBE
CHECK	LEVEL CONTROL RESPONSE
CHECK	THERMOSTAT OPERATION
UPDATE	SOFTWARE UPDATE

DOMESTIC WATER DISPENSER MAINTENANCE PROGRAM - PROACQUA

AFTER 72 MONTHS (6 YEARS)

After six years of use, the "LONG LIFE 2" service is recommended. It includes a thorough maintenance check, which can be done by a specialized technician at your home or at the factory if no technicians are available in the area where the system was installed.

The LONG LIFE 2 service can be booked via phone or email.

LONG LIFE 1 PROGRAM

Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	LONG LIFE 2 PROGRAM
Item code	1801212
INCLUDED OPERATIONS	ITEM CONCERNED
REPLACEMENT	FILTER
REPLACEMENT	ELECRTOVALVE ROOM TEMPERATURE WATER
REPLACEMENT	ELECRTOVALVE COLD WATER
REPLACEMENT	ELECRTOVALVE SPARKLING WATER
REPLACEMENT	ELECRTOVALVE HOT WATER
REPLACEMENT	AERATOR REPLACEMENT
REPLACEMENT	BARMAT
REPLACEMENT	HYDRAULIC CIRCUIT – PUMP – CARBONATOR – LEVEL PROBE
REPLACEMENT	HYDRAULIC CIRCUIT – PUMP – CARBONATOR – LEVEL PROBE
DESCALING	LEVEL CONTROL RESPONSE
SANITIZATION	THERMOSTAT OPERATION
UPDATE	SOFTWARE UPDATE

DOMESTIC WATER DISPENSER MAINTENANCE PROGRAM - PROACQUA

AFTER 108 MONTHS (9 YEARS)

After nine years of use, the "LONG LIFE 3" service is recommended. It includes a thorough maintenance check, which can be done by a specialized technician at your home or at the factory if no technicians are available in the area where the system was installed.

The LONG LIFE 3 service can be booked via phone or email.

PROGRAMMA LONG LIFE 3

Order via mail	info@proacqua.it
Phone order	+39 0464.42.52.22
Item name	LONG LIFE 3 PROGRAM
Item code	180121
INCLUDED OPERATIONS	ITEM CONCERNED
REPLACEMENT	FILTER
REPLACEMENT	ELECRTOVALVE ROOM TEMPERATURE WATER
REPLACEMENT	ELECRTOVALVE COLD WATER
REPLACEMENT	ELECRTOVALVE SPARKLING WATER
REPLACEMENT	ELECRTOVALVE HOT WATER
REPLACEMENT	AERATOR
REPLACEMENT	BARMAT
REPLACEMENT	COMPRESSOR AND COOLING COILS
REPLACEMENT	CARBONATOR
REPLACEMENT	RADIATOR
REPLACEMENT	COOLING VENT
REPLACEMENT	LEVEL CONTROL UNIT
REPLACEMENT	PUMP
REPLACEMENT	BOILER
REPLACEMENT	LEVEL SENSOR UNIT
REPLACEMENT	TERMOSTATS
REPLACEMENT	ALL HYDRAULIC FITTINGS
REPLACEMENT	PVC PIPES AND STEEL PIPES
REPLACEMENT	ICEW BANK
UPDATE	SOFTWARE

MAINTENANCE LOGBOOK

Enter below the date the maintenance was performed and indicate whether it was carried out independently or by a qualified technician (in the latter case, please have the stamp placed in the designated space).

6 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

12 MONTHS AFTER INSTALLATION

SANITIZE PLUS CARTRIDGE	Operation date:	
SN FILTER	Sostitution date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

18 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

24 MONTHS AFTER INSTALLATION

SANITIZE PLUS CARTRIDGE	Operation date:	
SN FILTER	Sostitution date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

A 30 MESI DALL'INSTALLAZIONE (FACOLTATIVO)

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

36 MONTHS AFTER INSTALLATION

LONG LIFE 1 PROGRAM	Operation date:	
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name
PERFORMED IN FACTORY	Company First name Stamp	Last name

42 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

48 MONTHS AFTER INSTALLATION

SANITIZE PLUS CARTRIDGE	Operation date:	
SN FILTER	Sostitution date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

54 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

60 MONTHS AFTER INSTALLATION

SANITIZE PLUS CARTRIDGE	Operation date:	
SN FILTER	Sostitution date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

66 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

72 MONTHS AFTER INSTALLATION

LONG LIFE 2 PROGRAM	Operation date:	
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name
PERFORMED IN FACTORY	Company First name Stamp	Last name

78 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

84 MONTHS AFTER INSTALLATION

SANITIZE PLUS CARTRIDGE	Operation date:	
SN FILTER	Sostitution date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

90 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

96 MONTHS AFTER INSTALLATION

SANITIZE PLUS CARTRIDGE	Operation date:	
SN FILTER	Sostitution date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

102 MONTHS AFTER INSTALLATION

DECALC CARTRIDGE	Operation date:	
SANITIZE CARTRIDGE	Operation date:	
CARRIED OUT INDIPENDENTLY	First name	Last name
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name

108 MONTHS AFTER INSTALLATION

LONG LIFE 3 PROGRAM	Operation date:	
CARRIED OUT BY A QUALIFIED TECHNICIAN	Company First name Stamp	Last name
PERFORMED IN FACTORY	Company First name Stamp	Last name

ONCE THE LONG LIFE PROGRAM 3 HAS BEEN COMPLETED, A NEW MAINTENANCE BOOKLET WILL BE PROVIDED.

DEALER STAMP

